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| S. No | Questions | Options | Answer | Reason |
| 1 | What actions are possible in the XML interface in the card layout? (choose two) | 1.Enable or Disable the component as public or private  2.Activate the cards and card layout in the card Designer  3.set the component name you’ll see in the App Builder  4.set the component name you’ll see in the Card Designer | 1.Enable or Disable the component as public or private  3.set the component name you’ll see in the App Builder | In the XML interface, you can set the component name we see in the App Builder and enable/disable the components to be public or private |
| 2 | Which context variable is set to the card designer and allows access to any property in scope plus the {{payload}} variable? | 1.Session Variables, {{session}}  2.Object, {{obj}}  3.Attributes, {{attrs}}  4.Page parameters, {{params}} | 1.Session Variables, {{session}} | There are several context variables available across the framework to help provide context to datasources, flyouts, templates and other components. The session variables variable {{Session}} can access any property in the scope plus the {{payload}} variable. {{payload}} is a temporary variable used by the session variables to access the whole result of a datasource |
| 3 | You need to make a change to a card that multiple layout use. What is the best way to make sure that all layouts using the card will also be updated? | 1.Create a new version and make it public using the XML Interface  2.Perform a Sample test of the layouts using the updated card  3.create a new version of the card  4.Clone the card and then select the layouts where it should be used. | 3.create a new version of the card | The best way to make a change to a card that multiple layout use is to create a new version of the card |
| 4 | You have an OmniScript that needs to save data to salesforce and to an on-premise billing program. Which OmniScript element allows you to do both at the same time? | 1.Integration Procedure Action  2.HTTP Action  3.DataRaptor Post Action  4.DataRaptor Load Action | 1.Integration Procedure Action | An Integration Procedure Action allows you to both save data to salesforce and to an on-premise billing program |
| 5 | Reviewing this JSON, what setting has been selected for the BikCases OmniScript Block | 1.loop setting  2.key/value pairing  3.loop block  4.repeat block | 4.repeat block | The Repeat block setting has been selected for the BikCases OmniScript In the JSON pictured |
| 6 | How Many Steps are there in the picture? | 1.4  2.2  3.5  4.3 | 4.3 | In a JSON pictured, there are 3 steps: group profile, group Qualification, and select plan types |
| 7 | End User launch an OmniScript to request a change in their service from a console. You need them to be able to confirm the changes were made on the console afterwards. Which OmniScript element will allow you to do this? | 1.Remote Action  2.Navigate Action  3.Post to object Action  4.Submit Action | 2. Navigate Action | The navigate action allows you to return the end user to the console and confirm the changes are made |
| 8 | What does a Response Action do in an Integration Procedure? | 1. It Controls where the user navigates after the integration procedure is completed  2.It calls the APEX class and methods  3.It returns the data to whatever called the integration procedure  4.it extracts and transforms data from salesforce | 3.It returns the data to whatever called the integration Procedures | In an Integration Procedure, a response action returns data to whatever called the integration procedure |
| 9 | Which of the following best practices should be considered when building a Data Raptor Load for integration Procedures? | 1.Copy the input JSON from the OmniScript {Data} modal.  2.Build the Input JSON node by node in the DataRaptor Designer  3.Build the input JSON node by node in an editor  4.copy the response JSON from the OmniScript’s Debug Console | 4.copy the response JSON from the OmniScript’s Debug Console | When building a DataRaptor Load for an Integration Procedure. Best Practice is to copy the input JSON from the DataRaptor Action Debug node |
| 10 | Which fields can use functions like CONCAT or DATEDIFF? (Choose Two) | 1.Tracking Custom Data value field in procedure Configuration  2.Additional Output value field in a Response Action  3.Remote Options value field in a Remote Action  4.Additional Output value field in a Remote Action | 2.Additional Output value field in a Response Action  4.Additional Output value field in a Remote Action | Additional Output value field in a Response Action and Additional Output value field in a Remote Action can use functions like CONCAT or DATEDIFF |
| 11 | Which of these DataRaptors settings help in preventing duplicate record creation? | 1.LookUp  2.Default Value  3.Upsert Key  4.Disabled | 3.Upsert Key | The Upsert Key is a setting in DataRaptor that helps with preventing duplicate record creation |
| 12 | What type of mapping can you use to create a new Contact and add it as a primary Contact? | 1.Relationship Query  2.Linked Mapping  3.Lookup Mapping  4.LookUp key | 2.Linked Mapping | you can use Linked Mapping to create a new Contact and add it as a primary Contact |
| 13 | You have five different versions of a calculation procedures 1,2,4 & 5 are enabled. Which one will have priority for execution? | 1.version 1  2.version 2  3.version 5  4.version 4 | 3.version 5 | Version 5 will have priority for execution, because it is the newest, enabled version |
| 14 | Your card layout component is not showing up in the custom list in the lightning app builder, so you can’t add it to a page. You have checked in the card Designer, and it is active. What could the problem be? (Choose three) | 1.The Component has no targets set in the LWC metadata configuration.  2.The Component is used as a params.id that is for the wrong record type  3.one or more of the data source(s) used in component isn’t active  4.the Component isn’t public, so it won’t appear in the app builder or anywhere else  5.The component name for the App Designer is different from the name of the card layout | 4.the Component isn’t public, so it won’t appear in the app builder or anywhere else  5.The component name for the App Designer is different from the name of the card layout  1.The Component has no targets set in the LWC metadata configuration. | If the card layout component is not showing up in the CUSTOM list but it is active in the CARD DESIGNER, the problem cloud be:  1.the component is set to private and won’t appear anywhere until it’s public  2.the component has no targets set in the LWC metadata Configuration (e.g. AppPage, RecordPage)  3.the component name is different from the card layout name, and you were looking for a wrong name  All of these can be checked using the XML Interface button in the Layout panel for the component |
| 15 | Based on Best Practice for troubleshooting, what should you always do first when testing if the data source is working in the OmniScript Designer? | 1.Add the ContextId to the {Data} model  2.Verify the Extract Output paths are correct for the DataRaptors  3.add the params.id to the test data source settings  4.Verify the target URL for any actions are completed and correct | 1.Add the ContextId to the {Data} model | Best Practice for troubleshooting whether the data source is working in the OmniScript Designer is to Add the ContextId to the {Data} model |
| 16 | Which one of the following is NOT a step necessary to create a Vlocity Action Toolbar with Action Buttons for use on a salesforce page layout | 1.Create a Visualforce page using a Vlocity page template.  2.Add the Action Toolbar Visualforce page to a page layout  3.Add a custom Apex controller to the Visualforce page.  4.Create a Vlocity Action button using the OmniScript Universal Page. | 3.Add a custom Apex controller to the Visualforce page. |  |
| 17 | In your organization, which users can be tasked with managing Vlocity Attributes? | 1.System Administrators  2.Marketing Users  3.Business Users  4.All of the Above | 4.All of the Above |  |
| 18 | Checking “Upsert” on a Vlocity DataRaptor mapping can help prevent the creation of duplicate records | 1.True  2.False | 1.True |  |
| 19 | It is not possible to mark multiple mappings with the “Upsert” Attribute | 1.True  2.False | 2.False |  |
| 20 | A Vlocity DataRaptor “Upsert Mapping” requires a Salesforce Id In order to determine whether a record should be updated or created in target domain object | 1.True  2.False | 2.False |  |
| 21 | Data Cannot be exported from Salesforce Objects using the Vlocity DataRaptors | 1.True  2.False | 2.False |  |
| 22 | Which three of the following are Mapping Type Settings of Vlocity DataRaptor Map Items | 1.None (Standard) Mapping  2.Look-up Mapping  3.Linked Mapping  4.Fixed Mapping  5.Dynamic Mapping | 1.None (Standard) Mapping  2.Look-up Mapping  3.Linked Mapping |  |
| 23 | The Vlocity DataRaptor cannot prevent duplicates when loading data into Salesforce Objects. | 1.True  2.False | 2.False |  |
| 24 | Which four of the following fields are required in a Vlocity DataRaptor Interface Object | 1.DR Bundle Name  2.DR Status  3.DR Progress Data  4.DR Error  5.DR Custom Setting  6.DR Mode | 1.DR Bundle Name  2.DR Status  3.DR Progress Data  4.DR Error |  |
| 25 | During a Vlocity DataRaptor import job, a “Linked Mapping” is used to get information like a Salesforce Id, from a domain object record created previously in a Vlocity DataRaptor Creation Index | 1.True  2.False | 1.True |  |
| 26 | A Salesforce Apex Class can be created and then invoked to pre-process data when records are loaded into the Vlocity DataRaptor Interface Object. | 1.True  2.False | 1.True |  |
| 27 | A Vlocity DataRaptor cannot be used in conjunction with a Vlocity Omniscript to load in, or export out, JSON data | 1.True  2.False | 2.False |  |
| 28 | An OmniScript Multi-select Input Component cannot access Salesforce picklist values. | 1.True  2.False | 2.False |  |
| 29 | A Vlocity OmniScript stored as a JSON data set in the “Application” object can be reviewed after it is completed | 1.True  2.False | 1.True |  |
| 30 | What type of Salesforce Tab provides access to a Vlocity OmniScript menu page? | 1.Web Tab  2.Visualforce Tab  3.Custom Object Tab  4.All Of the Above | 2.Visualforce Tab |  |
| 31 | A reusable OmniScript can be nested within another reusable OmniScript, allowing Distributed and Scalable script development. | 1.true  2.false | 2.false |  |
| 32 | In Vlocity OmniScript, data validation and error handling can be accomplished across using Messaging Functions | 1.true  2.false | 2.false |  |
| 33 | A Vlocity Action Button Can be used to launch an OmniScript | 1.true  2.false | 1.true |  |
| 34 | There can be only one active Vlocity OmniScript per type, sub type and Language | 1.true  2.false | 1.true |  |
| 35 | Which four Group components are used to create the structure of an OmniScript? | 1.Step  2.Filter Block  3.Block  4.Selectable items  5.Section  6.Footer | 1.Step  2.Filter Block  3.Block  4.selectable items |  |
| 36 | Which four of the following are features of Vlocity DataRaptor | 1.Load Data into multiple Salesforce Objects from a single flat file  2.Gather and Export data from multiple salesforce objects to a single output file  3.Import data without needing salesforce IDs or External Ids  4.Integrate with external systems via REST API Calls  5.Upload Data directly from network directories | 1.Load Data into multiple Salesforce Objects from a single flat file  2.Gather and Export data from multiple salesforce objects to a single output file  3.Import data without needing salesforce IDs or External Ids  4.Integrate with external systems via REST API Calls |  |
| 37 | Which four of the following are features of Vlocity OmniScript? | 1.Dynamic Branching and Script Component Visibility  2.Scripts are developed with Visualforce and Apex Classes  3.Client-side Execution to Maximize Speed and Scalability  4.All data collected must be stored in Salesforce object fields  5.Real-time Call-outs to salesforce objects and External System  6.supports HTML5 Controls and Styling with CSS3 | 1.Dynamic Branching and Script Component Visibility  3.Client-side Execution to Maximize Speed and Scalability  5.Real-time Call-outs to salesforce objects and External System  6.supports HTML5 Controls and Styling with CSS3 |  |
| 38 | The “Namespace” property is an optional parameter in a Visualforce page used to create a menu tab of Vlocity OmniScripts | 1.true  2.false | 2.false |  |
| 39 | In Vlocity OmniScript, What is the correct Syntax to refer in the Data JSON to an Account Type field retrieved from a standard Salesforce Account object? | 1. Account:Type 2. %Account.Type% 3. Account.Type 4. {Account.Type} | %AccountType% |  |
| 40 | Vlocity OmniScripts provide version control | 1.true  2.false | 1.true |  |
| 41 | Set Error Actions must always have a Conditional View | 1.true  2.false | 1.true |  |
| 42 | Which four of the following are OmniScript launch options? | 1.apex triggers  2.External website URL  3.salesforce custom button or link  4.Vlocity Action button  5.Visualforce Tab  6.Salesforce Workflow | 2.External website URL  3.salesforce custom button or link  4.Vlocity Action button  5.Visualforce Tab |  |
| 43 | What is the maximum display width unit for a component on a step? | 1.8  2.6  3.12  4.4 | 3.12 |  |
| 44 | How is a matrix linked to a Calculation procedure? | 1.Adding a matrix lookup calculation step to the calculation procedure  2.entering the matrix name in the calculation procedures matrix attribute  3.dragging the matrix name from the matrix’s palette | 1.Adding a matrix lookup calculation step to the calculation procedure |  |
| 45 | Which one of the following is NOT part of a Vlocity Calculation procedures? | 1.Preprocessor Class Name  2.aggregations steps  3.variables & constants  4.Calculation steps  5.Calculus step | 5.Calculus step |  |
| 46 | When invoked in an OmniScript, a calculation procedure expects data in what format? | 1.csv  2.ASCII  3.JSON  4.VML | 3.JSON |  |
| 47 | Vlocity calculation matrices can only return one value? | 1.true  2.false | 2.false |  |
| 48 | Vlocity calculation procedures can have multiple Matrix lookup? | 1.true  2.false | 1.true |  |
| 49 | Vlocity calculations can output which four of the following? | 1.PDF Document  2.JSON Blob  3.ASCII file  4.REST API  5.OmniScript Data  6.CSV file | 1.PDF Document  2.JSON Blob  4.REST API  5.OmniScript Data |  |
| 50 | Data types set for table inputs to the Vlocity calculation matrix must exactly match the data type of incoming data | 1.true  2.false | 1.true |  |
| 51 | Multiple versions of a Vlocity calculation matrix can be enabled, although only one matrix will be used for the calculation | 1.true  2.false | 1.true |  |
| 52 | Which OmniScript component can return a count of the total number of a specified element in the data JSON? | 1.input lookup component  2.input number component  3.aggregate function component  4.formula function component | 3.aggregate function component |  |
| 53 | The OmniScript mode picklist does what during preview? | 1.Allows you to step through the script in debug mode, pausing to find checkpoints  2.Allows you to define the default and per user modes that will be utilized at runtime  3.Allows you to display the OmniScript in a variety of different format, including vertical or horizontal formats, with the Vlocity header and/or sidebar in a mobile format, or within a community’s format  4.Allows you to toggle between debug and runtime mode | 3.Allows you to display the OmniScript in a variety of different format, including vertical or horizontal formats, with the Vlocity header and/or sidebar in a mobile format, or within a community’s format |  |
| 54 | A Vlocity OmniScript selectable item component can have a custom mask | 1.true  2.false | 2.false |  |
| 55 | In Vlocity OmniScript, when entering values for a conditional view, the values to be evaluated can be specified as case sensitive or case insensitive | 1.true  2.false | 2.false |  |
| 56 | The JSON output of a Vlocity OmniScript can be sent to and processed by a Vlocity DataRaptor | 1.true  2.false | 1.true |  |
| 57 | It is not possible to configure Vlocity customer story pages for objects other than ones provided in the Vlocity package | 1.true  2.false | 2.false |  |
| 58 | In Vlocity Omniscript, merge codes are designated using what syntax? | 1.””field””  2.{field}  3.%field%  4.{{field}} | 3.%field% |  |
| 59 | Rows in the Vlocity calculation matrix table do not need to be unique nor resolve to a single row in a table | 1.true  2.false | 1.true |  |
| 60 | Where can you find the Vlocity process library? | 1.At Vlocity Success Community  2.At the interaction Launcher  3.At force.com  4.at AppExchange | 1.At Vlocity Success Community |  |
| 61 | What is the next step that you would do after downloading datapacks from the Vlocity process library? | 1.nothing  2.modify each component to your org’s requirements  3.enable the components again  4.link your salesforce org to each component of the datapacks | 2.modify each component to your org’s requirements |  |
| 62 | Which of these card states has no fields and has only limited actions? | 1.Hidden Card States  2.Deactivated card State  3.Empty Card State  4.Blank card State | 4.Blank card State |  |
| 63 | A Vlocity DataRaptor “Lookup Mapping” queries an existing Domain object to resolve foreign key relationships for data loaded in the interface object | 1.true  2.false | 1.true |  |
| 64 | The Vlocity package has its own set of objects that substitute standard Salesforce objects such as Accounts, Contacts, Quotes and Orders. | 1.true  2.false | 2.false |  |
| 65 | By Default Vlocity attributes are | 1.Shared Across All objects  2.Specific by record type, allowing dynamic filtering  3.specific to object type, enabling powerful reporting capabilities  4.Shared across Accounts and Contact objects and across all custom Vlocity objects | 1.Shared Across All objects |  |
| 66 | Vlocity Action button can be filtered (Shown or hidden) by Object Name, User profile name and/or specific field values | 1.true  2.false | 1.true |  |
| 67 | The targeted “link Creation object” in a Vlocity DataRaptor “Link Mapping” must be higher in the “Creation sequence” than the “Domain Object” receiving data from the Link Creation Object. | 1.true  2.false | 1.true |  |
| 68 | Which four of the following objects are pre-configured as sources for Customer Story cards in the Vlocity Package? | 1.Account Case  2.Account Note  3.Account Task  4.Account Event  5.Account assets  6.Account Contacts | 1.Account Case  2.Account Note  3.Account Task  4.Account Event |  |
| 69 | Vlocity Calculations can only be run by a Vlocity user from within the application | 1.true  2.false | 2.false |  |
| 70 | A Vlocity Calculation Procedure Aggregation step can be defined to consolidate multiple input records and return summarized results using which four of the following functions | 1.SUM  2.AVG  3.MIN  4.MAX  5.MEAN  6.REGEX  7.STR  8.CONCAT | 1.SUM  2.AVG  3.MIN  4.MAX |  |
| 71 | A Vlocity Calculation procedure can be called from an OmniScript using a calculation action. | 1.true  2.false | 1.true |  |
| 72 | The Vlocity Calculation procedure Simulator creates JSON input and output DATASETS that can be used to define DataRaptors | 1.true  2.false | 1.true |  |
| 73 | If more than one calculation procedure is valid at one time at a given date, then Vlocity Calculation Engine will select by | 1.Priority  2.Most Recently Used  3.Creation TimeDateStamp  4.Ordinal Ranking | 1.Priority |  |
| 74 | Given set of valid Vlocity Calculation Matrices, the one with the highest priority will be used. | 1.true  2.false | 1.true |  |
| 75 | A Vlocity Calculation Procedure with a higher “Priority” of 2 will be selected to process instead of a procedure with a priority of 1, even if both procedures have valid Date Range | 1.true  2.false | 1.true |  |
| 76 | Load (JSON) and Extract (JSON) DataRaptors are used to move data in and out of Vlocity Calculation Procedures. | 1.true  2.false | 2.false |  |
| 77 | Which two of the following Vlocity objects require “Public Read/Write” Access? | 1.Party  2.Party Relationships  3.Household  4.Product Child Item | 1.Party  2.Party Relationships |  |
| 78 | The Vlocity Relationship Graph can only connect Account and Contacts | 1.true  2.false | 2.false |  |
| 79 | Vlocity Visualforce pages cannot be used on standard Salesforce object page layouts | 1.true  2.false | 2.false |  |
| 80 | Vlocity Apex Classes and visualforce pages are automatically enabled for all profiles during package installation | 1.true  2.false | 2.false |  |
| 81 | Which Account Record Type is not included as part of the Vlocity Communication install? | 1.Billing  2.Service Aggregator  3.Consumer  4.Business  5.Companies | 5.Companies |  |
| 82 | Which four of the following are Vlocity Communications specific features? | 1.Configure, price, quotes  2.Premises  3.Billing Objects and reporting  4.Service Console  5.NPA-NXX Lookup and reservation  6.on-line provisioning  7.Network Switch Activation  8.IVR Call Routing | 1.Configure, price, quotes  2.Premises  3.Billing Objects and reporting  4.Service Console |  |
| 83 | “Domain Objects” are any standard or custom salesforce objects – for example Account, Contact, Policy\_\_c – to which data is imported. Since the objects provided in the Vlocity package are custom salesforce Objects, they are also Domain Objects | 1.true  2.false | 1.true |  |
| 84 | Vlocity Action buttons cannot be displayed in the Vlocity Industry Mobile APP, Service Console or Salesforce communities | 1.true  2.false | 1.true |  |
| 85 | Which three of the following Objects have pre-configured Customer Story Visualforce pages? | 1.Account  2.Contact  3.Household  4.Cases  5.Opportunities | 1.Account  2.Contact  3.Household |  |
| 86 | Which four of the following Related List are on the default Vlocity Communications premises page layout? | 1.Assests  2.cases  3.Child premises  4.Accounts  5.Service Complaints  6.DisConnect Requests | 1.Assests  2.cases  3.Child premises  4.Accounts |  |
| 87 | Vlocity Households track Contact relationships at the same address | 1.true  2.false | 1.true |  |
| 88 | Vlocity Dynamic Attributes can only be applied to Account, Contacts and Products | 1.true  2.false | 2.false |  |
| 89 | Which four of the following Account Record Types are provided in the Vlocity Communications package | 1.Billing  2.Billing Aggregator  3.Business  4.Consumer  5.Partner  6.Distibuter | 1.Billing  2.Billing Aggregator  3.Business  4.Consumer |  |
| 90 | Only users with the salesforce “System Administrator” profile can create new Vlocity Party Relationship types. | 1.true  2.false | 2.false |  |
| 91 | A Vlocity Communication Premise can have one or more Child premises | 1.true  2.false | 1.true |  |
| 92 | Which three of the following objects in the data model can be connected via the Vlocity Party model? | 1.Contact  2.Account  3.Household  4.Opportunities  5.Activites  6.Orders | 1.Contact  2.Account  3.Household |  |
| 93 | Which report type is best for reporting on Attributes? | 1.Attribute Assignments with Attribute  2.Attribute Categories with Attributes  3.Attribute Categories with value default  4.Attribute Assignment with values | 1.Attribute Assignments with Attribute |  |
| 94 | Which one of the following six are OmniScript Component Categories? | 1.Groups  2.Inputs  3.Actions  4.OmniScripts  5.Tags  6.Buttons  7.Links  8.Classes  9.Display  10.Functions | 1.Groups  2.Inputs  3.Actions  4.OmniScripts |  |
| 95 | OmniScripts cannot be displayed in the Industry mobile App | 1.true  2.false | 2.false |  |
| 96 | In order for a DataRaptor prefill to work in the Vlocity Industry mobile App, it must be embedded within the omniscript using a DataRaptor Extract Action | 1.true  2.false | 1.true |  |
| 97 | Which four of the following are Vlocity OmniScript Input Components? | 1.Multi-Select  2.Password  3.SSN  4.Signature  5.Encrypted Credit card  6.Disclosure  7.BirthDate  8.Floating Point | 1.Multi-Select  2.Password  4.Signature  6.Disclosure |  |
| 98 | Vlocity OmniScripts can be launched from a salesforce custom button or link | 1.true  2.false | 1.true |  |
| 99 | The “Sub-Type” of a Vlocity OmniScript is the name of the Script that the end user will see on the OmniScript tab | 1.true  2.fasle | 1.true |  |
| 100 | Which two of the following are true for the Element Name property of an OmniScript component? | 1.The Element Name is only displayed in Administrator Screens  2.The Element name must be unique within the OmniScript and any included reusable OmniScripts  3.The Element name is displayed during runtime.  4.The Element name must not include non-ASCII characters | 1.The Element Name is only displayed in Administrator Screens  2.The Element name must be unique within the OmniScript and any included reusable OmniScripts |  |
| 101 | In Vlocity OmniScript, you can save your script changes by clicking the save button or selecting save from the edit menu | 1.true  2.false | 2.false |  |
| 102 | Data from the Vlocity OmniScript can be saved into the Vlocity “Application” Object in what format? | 1.XML  2.JSON  3.HTML  4.REST | 2.JSON |  |
| 103 | Which two of the following must be defined before a new OmniScript can be created? | 1.Type  2.SubType  3.one or more DataRaptor Extracts to supply data to the Script  4.Under Administrator🡪Manage Users🡪Users, the OmniScript property must be checked (i.e., set to true) for the OmniScript admin user | 1.Type  2.SubType |  |
| 104 |  |  |  | To manage and develop Vlocity Lightning Web Components, use Salesforce DX with Visual Studio or Vlocity DX with Visual Studio. Both development approaches have source control. However, we recommend Vlocity DX because it enables you to migrate Vlocity components from one org to another and compare both source and target files. |
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